MINUTES OF NORTHWEST REGIONAL PANEL MEETING

Held on the 6th of October 2026 at 12:00noon in Exchange House

PRESENT:	Deirdre Nash	Community Involvement Officer
	Margaret McLaughlin	Senior Officer for Tenant Engagement & Community Services
	Derek McChrystal	Tenant
	Una Connolly	Tenant
	Maria Morris	Tenant
	Charlene Curtis	Tenant
	Olivia Ball	Tenant
	Belle Finnegan	Tenant
	Kelly Doherty	Tenant
APOLOGIES:	Eileen Devenney	Tenant
	Martin Clifford	Tenant
	Raymond Finnegan	Tenant
	Owen Carlin	Tenant
	Helen Doherty	Tenant

ITEM	MINUTE	ACTION
1.0 **1.1**	**Welcome** Margaret McLaughlin welcomed everyone to the Regional Panel meeting and a round of introductions took place. Deirdre to record minutes.	
2.0 **2.1**	**Apologies** Apologies received were noted as above.	

ITEM	MINUTE	ACTION
3.0 **3.1**	**Matters arising/follow up from previous Regional Panel meeting held on 09.06.26** Previous minutes had been circulated before the meeting and there were no matters arising; everyone confirmed they were an accurate portrayal of the previous meeting.	
4.0 **4.1**	**Community Involvement** During the period April to September 2026, a total of 94 events and activities were delivered, engaging 1,347 participants, including 888 tenants and 459 non-tenants. Breakdown of Meetings, Events and Activities: • 17 youth events/programmes involving 562 participants • 24 older people's events involving 200 participants • 9 environmental activities involving 218 participants • 6 consultation events involving 81 participants • 6 connect events involving 26 participants • 26 Community Hub events involving 52 participants Members welcomed the positive level of engagement achieved over the six-month period and noted the strong participation across a wide range of community-focused activities, particularly youth programmes and events supporting older people. The feedback highlighted Woven's ongoing commitment to promoting community involvement, wellbeing and tenant engagement.	Woven will continue to promote and deliver a diverse range of community involvement activities, with a particular focus on maintaining engagement in youth programmes.

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5.0	**Tenant Engagement** Margaret McLaughlin provided an overview of the range of tenant engagement opportunities available and presented an update on tenant engagement activities delivered between April and September 2026. Key achievements included: • 5 Regional Panel meetings held across Derry, Belfast and Dungannon, attended by 40 tenants. • Tenant Training: 19 tenants completed training courses, including Mental Health First Aid and Paediatric First Aid. • Editorial Panel: Tenants produced the September 2026 edition of the tenant newsletter. The next edition is scheduled for publication in December 2026. • Scheme Walkabouts: Conducted at Girona Close and Ramoan Gardens. • Residents Forum: Held in April 2026, with 12 attendees participating. • Policy Review Group: Members reviewed the Hoarding Policy and approved a range of tenant information leaflets, including: ✓ Redecoration Grant Flyer ✓ Winter Freeze Advice Leaflet ✓ Adaptations Leaflet ✓ Pest Control Leaflet ✓ Damp, Mould and Condensation Leaflet ✓ Home Security Leaflet	Members to have a think about training they might like next and let Deirdre know.

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	• Tenant Consultations: Tenants participated in consultation and engagement activities relating to the Maintenance Contract and ongoing discussions regarding the Tenant Voice initiative. Members welcomed the update and recognised the valuable contribution tenants continue to make through training, policy development and consultation activities.	
6.0	**TBUC 'Housing for All' Update: April – September 2026** Margaret McLaughlin provided an update on the delivery of the TBUC 'Housing for All' Programme during the period April to September 2026. Promotion and Engagement - A total of 51 promotional meetings were held across Northern Ireland to support and promote the programme, including activities in Portrush, Glengormley, Belfast and Sion Mills. In addition, 8 bonding events and 4 Advisory Group meetings were delivered during the reporting period. Bridging Activities - The programme delivered a range of bridging activities aimed at building positive relationships, increasing participation and strengthening community cohesion. These included: • Health and Wellbeing: 25 events involving 967 participants • Education and Training: 1 event involving 2 participants • Community Development: 9 events involving 2,108 participants • Children and Young People: 6 events involving 930 participants • Schools Projects: 10 events involving 416 participants	

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	Church View, Holywood and Girona Close, Portrush HfA schemes have now come to a close on the 5-year good relations plan. It was noted the significant level of engagement achieved through the HfA programme, particularly within community development, health and wellbeing, and activities for children and young people. The update highlighted the continued success of the TBUC 'Housing for All' Programme in promoting good relations, encouraging participation, and fostering stronger and more connected communities.	
7.0	**Housing Update** An update on housing Services Update for the period April to September 2026 was presented to panel members. Housing Activity - During the reporting period, there were: • 46 lettings • 67 new lets • 6 direct exchanges An overview of the types of ASB cases reported during the period. The following incidents were recorded: • Children/Ball Games: 2 • Disturbance: 1 • Vandalism: 7 • Verbal Abuse/Threats: 5 • Physical Abuse: 1	

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	• Noise/Nuisance: 50 • Pets: 4 • Drug Use/Abuse: 4 • Hate Crime: 1 Noise and nuisance complaints continued to account for the highest proportion of reported ASB incidents. The update was received and members were given the opportunity to raise any questions or concerns regarding housing issues within their local areas.	
8.0	**Northwest Development Update** Margaret informed the panel of the new housing developments within the Northwest – **Beechmount Village, Strabane** - 158 units – On site. To date 97 units have been handed over. A further 12 properties are due to be handed over on the 29th of October 2026. **Windsor Terrace, Derry** - 42 units – On site. Progressing well. Estimated completion date – May 2027. **Lower Captain Street, Coleraine** – 46 units – On site. Progressing well. Estimated project completion – 1st quarter of 2027. **Duke House, L/Derry** - 78 units – On site. Partial handover of 60no units in Blocks A & B was completed. (Pre-Occupation planning conditions are being progressed so that the remaining 18no units can be handed over as soon as possible – No confirmed date at this time).	

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	Convent Gardens, Curlyhill Rd, Strabane - 78 units – On site. Works progressing well. Phases 1 (26 units) and 2 (21 units) are now handed over. The remaining 31 units are proposed to be all handed over by 5th of November 2026. **Glenmanus, Portrush** - 31 units – On site. Works are progressing well. 2-year programme proposed here. Estimated completion date March 2028. **Main Street, Claudy** – 33 units – Onsite. Estimated programme 2-year. Works are progressing well. Estimated completion date March 2028.	
9.0 **9.1** **9.2** **9.3**	**Any Other Business** **Terms of Reference –** Members discussed and approved the purpose, objectives, membership and meeting schedule of the Regional Panel. **Upcoming events - Seasonal Crafts** Halloween Events (adults and kids) Digital Training Scam awareness Victoria Hall mural project Scheme walk abouts – Nov 2026, Station View & Victoria Hall Tenant Newsletter – Christmas Edition Residents Forum – 17th November 2026, Laganwood Policy Review Panel – 23rd of November Tenant and Community Engagement Strategy consultation - The community's team will establish a steering group to review the new strategy. Margaret invited all members to join. **Chairperson** – The Panel noted that Charlene was willing to continue in her role as Chairperson, and members agreed to her continued appointment.	

ITEM	MINUTE	ACTION
10.0	**Date of Next Meeting and Close** • Tuesday the 19th of January 2027 at 12noon in Exchange House.	
11.0	Lunch, CI event (Autumn wreath workshop) & opportunity to have 1-2-1 discussions with staff	

Action Points

No.	Description	Who	Progress Update	OPEN/ CLOSED