MINUTES OF NORTHWEST REGIONAL PANEL MEETING

Held on the 9th of June 2026 at 12:00noon in Exchange House

PRESENT:	Deirdre Nash	Community Involvement Officer
	Margaret McLaughlin	Senior Officer for Tenant Engagement & Community Services
	Martin Clifford	Tenant
	Raymond Finnegan	Tenant
	Derek McChrystal	Tenant
	Owen Carlin	Tenant
	Una Connolly	Tenant
	Maria Morris	Tenant
	Helen Doherty	Tenant
APOLOGIES:	Kelly Doherty	Tenant
	Eileen Devenney	Tenant
	Charlene Curtis	Tenant
	Olivia Ball	Tenant
	Belle Finnegan	Tenant

ITEM	MINUTE	ACTION
1.0 **1.1**	**Welcome** Margaret McLaughlin welcomed everyone to the Regional Panel meeting and a round of introductions took place. Deirdre to record minutes.	
2.0 **2.1**	**Apologies** Apologies received were noted as above.	

ITEM	MINUTE	ACTION
3.0 **3.1** **3.2**	**Matters arising/follow up from previous Regional Panel meeting held on 04.03.26** Previous minutes had been circulated before the meeting and there were no matters arising; everyone confirmed they were an accurate portrayal of the previous meeting. **Consent to publish meeting minutes** Margaret McLaughlin gave members consent forms to publish Regional Panel meeting minutes, indicating whether they prefer to remain anonymous in published materials or permission for their names to appear. Margaret explained that Woven aims to promote transparency, communication and collaboration. To support this, we would like to publish minutes of Regional Panel meetings on our website, the minutes would then be published when they have been approved at the Regional Panel meeting. Woven will not publish sensitive personal information. Regional Panel meeting minutes may include general discussions and topics raised, agreed actions and outcomes and updates relevant to tenants.	Deirdre to follow up with Global regarding PowerPoint notes from Mental Health training.
4.0 **4.1**	**Report and feedback to members on what have we achieved in Quarter 4 (January to March 2026)** Update from Margaret McLaughlin **Community Involvement** There were 26 events involving 290 participants. Meeting/Event/Activities Breakdown - • 2 17–24-year-old programs, youth training services, 6 participants • 4 older people events, 21 participants • 2 environment, 20 participants • 1 consultation, 6 participants • 7 connect events, 56 participants • 10 Community Hub events, 181 participants	

4.2	**Tenant Engagement** Margaret McLaughlin discussed the menu of tenant engagement opportunities with panel members and gave an update of TE that took place in Q4. • Regional Panels – held in Derry, Belfast, Dungannon & Coleraine, 36 tenants attended • Tenant Conference –February 2026, 84 tenants attended • Tenant Training – Capacity Building Training, Mental Health and First Aid Training, Paediatric First Aid and Chairperson training • Editorial Panel – Newsletter was produced by tenants, Spring 2026 • Scheme Walkabouts – Held in Galliagh Park and Platers Hill, March 2026 • Policy review group – reviewed the Reasonable Adjustment Policy • Service Improvement Panel – Review of the gardening services	Members to have a think about training they might like next and let Deirdre know.
5.0 **5.1** **5.2**	**<u>Housing Update</u>** An update was provided for Q4 - Lettings - 30 New Lets - 81 Direct Exchange – 3 Types of ASB reported ***(April 2025 to end of March 2026)*** Children/Ball Games - 1 Disturbance - 6 Vandalism - 7 Verbal Abuse/Threats - 20 Physical Abuse - 14 Noise/Nuisance - 131 Pets - 9 Drug use/abuse - 11 Dumping – 1 Intimidation – 1 Invasion of privacy – 2	

6.0 **6.1**	**Northwest Development Update** Margaret informed the panel of the new housing developments within the Northwest – Beechmount Village, Strabane, 158 units – On site. To date 87 units have been handed over in 7 phases. Phase 8 handover (23 units) was due March 2026 but was delayed. It's reduced from 23 units to 13 units (9 social units & 4 affordable units). Revised target handover for Phase 8 is now June 25th, 2026. Windsor Terrace, Derry – 42 units – On site. Progressing well. Estimated completion date – May 2027. Lower Captain Street, Coleraine – 46 units – On site. Progressing well. Estimated project completion date January 2027. Duke House, L/Derry, 78 units – Handover of 59 units complete. Handover of 2 remaining units in Block B and 17 units in Block C (19 units total) targeted for June 29th, 2026. Curlyhill Rd, Strabane, 78 units – On site. Works progressing well. Estimated completion date August 2026 - May potentially be an early handover of 26units in July (if relevant planning conditions can be discharged before then). To be confirmed. Glenmanus, Portrush 31 units - Works now underway on site / Site hoarding in place and initial ground works have started. Estimated programme 2years. Main Street, Claudy – 33 units (16 apartments & 17 House) Onsite since March 2026 – Estimated programme 2years. Works underway on site / Site hoarding in place and initial ground works started.	
7.0 **7.1**	**<u>Any Other Business</u>** **Tenant & Community Engagement Strategy consultation** - The communities' team will establish a steering group to review the new strategy. Margaret invited all members to join.	

7.2	**Tenant approved leaflets** – The review and evaluation of the tenant leaflets, which are available on our website will take place on Monday, 22nd June 2026 at 12:30pm, in the Laganwood office. We will look at each leaflet and make recommendations to ensure the document is more customer friendly. Documents being reviewed are – • Damp, mould & condensation • Adapting your home • Home security • Pest control advice	
9.0	**<u>Date of Next Meeting and Close</u>** • Tuesday the 8th of September 2026	
10.0	**Ulster Bank Presentation** - improve your money management knowledge and skills to help you cope with the rising cost of living.	
11.0	Lunch, CI event (personalised photo frames) & opportunity to have 1-2-1 discussions with staff	

Action Points

No.	Description	Who	Progress Update	OPEN/ CLOSED