



**Habinteg**  
Housing Association (Ulster) Ltd

This is our **Easy Read**  
**Disability Action Plan**  
for 2021 - 2026



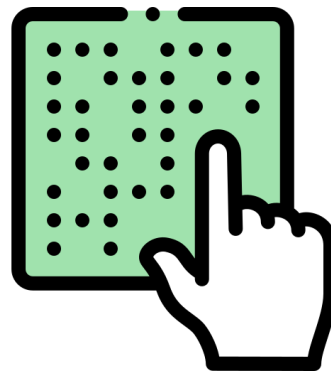
**Habinteg**  
Housing Association (Ulster) Ltd

## Easy Read Disability Action Plan

You can get a printed copy of this plan or request a copy in a different format:



**Large  
Print**



**Braille**

For a copy of the plan, contact **Ann McErlean**,  
Quality and Performance Manager.



**Phone: 028 9042 7211**



**Email: [equality@habinteg-ulster.co.uk](mailto:equality@habinteg-ulster.co.uk)**



and it's available on our website:  
**[www.habinteg-ulster.co.uk](http://www.habinteg-ulster.co.uk)**



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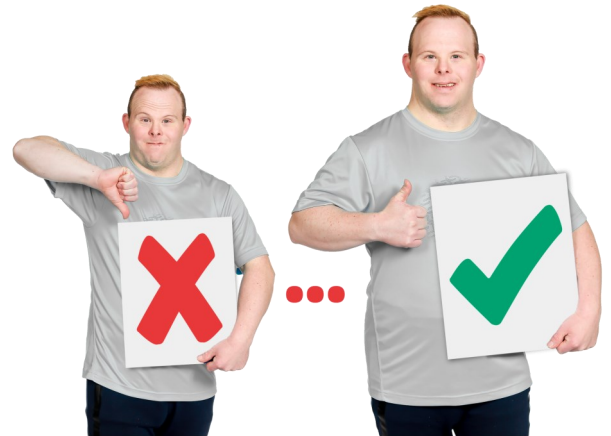
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# About this Plan

We are **Habinteg** Housing Association (Ulster) Ltd.



This Plan sets out how we want to **improve the lives of disabled people.**



This Plan helps us to fulfil the law which says we will:

- **be fair to disabled people in everything we do**
- **help improve attitudes towards disabled people**
- **help disabled people get involved with things**

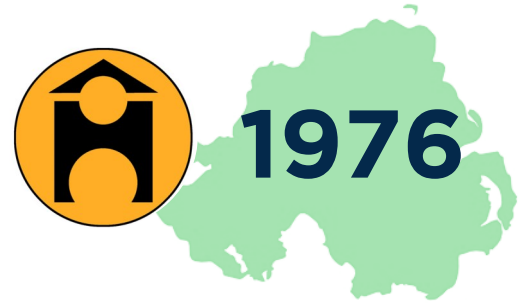


We will ask people to let us know what they think about this Plan.



# About us

We have been a Housing Association in Northern Ireland for over 45 years.



We plan and **build properties** - including flats, houses and bungalows. The people who move into these homes are **our tenants**.



Here are some of the things we do.

**We:**

- **collect rent**
- **provide services - like money advice**
- **promote community activities**
- **carry out repairs to tenant's homes.**



# What we are already doing

Some of our homes are **specially designed for wheelchair users**, some are **specially adapted** and all new homes are **wheelchair accessible at ground level**.



We work closely with our partners to provide **supported housing for disabled people**, to offer **work opportunities** and raise **disability awareness**.



All our staff have **training on equality and diversity** and **understanding disability**. Habinteg is a **JAM friendly** business. We positively **promote disabled people** and use software to help ensure online **accessibility**.



# What we are planning to do

Staff Training including:

- **Equality & Diversity**
- **Unconscious bias**
- **JAM Awareness**
- **Mental Health Charter**
- **Safeguarding**
- **Disability Action Plan**



Review all **Practices, Policies & Procedures**, provide **accessible services, Equality of Opportunity** and **positively promote disabled people**.



**Build and adapt housing for disabled people**, including **supported housing**, and **equip our new offices with fully accessible features**.



# How you can be involved

We want to help disabled people get involved in:

- **Community activities**
- **Tenant groups**
- **Working for us**
- **Having your say**



Please **tell us what you think about our ideas** in this Plan. We need to hear back by **14 March 2022**.

Contact:



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**PHONE:** 028 9042 7211



**POST:** **Ann McErlean**  
Quality & Performance Manager  
Alex Moira House, 22 Hibernia St,  
Holywood BT18 9JE



# How we will check on things

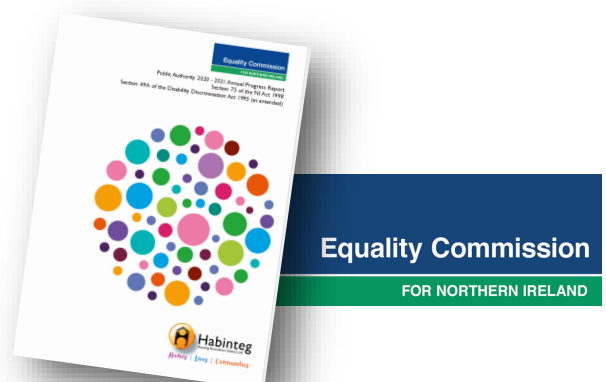
We will make this plan **part of all our bigger plans** and part of other things we do. All our **building work** and **adaptations** to homes have to be **checked by people outside our organisation.**



Inside our organisation, we will **keep checking** to make sure we are meeting other targets - **Senior Managers will do this every 3 months.** Our **Quality & Performance Manager** will also check on our **Action Measures** and our **HR Team** will make sure that we carry out **Training.**



We will write a **report** each year for the **Equality Commission** to show how we are making progress.





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