

The background of the entire page is a photograph of a yellow triangular warning sign with a black lightning bolt symbol, indicating a high voltage or electrical hazard. The sign is mounted on a metallic surface, and the background is slightly blurred, showing some industrial or workshop-like elements.

woven

Electrical Safety Advice for your home.

New regulations ensure
your home is safe and
compliant with national
standards.

ELECTRICAL SAFETY

Electrical safety is the practice of ensuring that all fixed electrical installations, provided by Woven within their properties are inspected, tested, and maintained by qualified professionals to prevent electrical hazards and comply with relevant safety regulations and standards.

Electrical Safety also refers to Tenants own property and the following safety instructions apply to tenants own electrical appliances and devices.

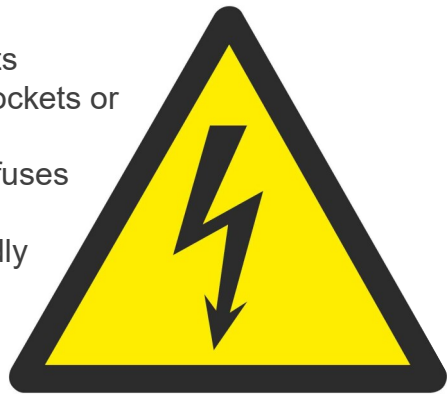
Why Electrical Safety Matters

Faulty electrics can cause fires, electric shocks, or even fatalities. New regulations ensure your home is safe and compliant with national standards.

SIGNS OF ELECTRICAL HAZARDS

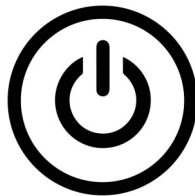
- Buzzing or crackling sounds from outlets
- Scorch marks or burning smells near sockets or switches
- Frequent tripping of circuit breakers or fuses
- Loose, frayed, or damaged wiring
- Lights dimming or flickering unexpectedly

If you notice any of these signs, report them immediately and avoid using the affected outlets or appliances.



EMERGENCY PROCEDURES

- **Turn off the power** at the main fuse box to prevent further risk.
- **Do not touch** exposed wires or damaged appliances.
- **Call emergency services** (999) if there is a fire, injury, or immediate danger.
- **Report the issue** to Woven as soon as it is safe to do so.



SAFETY TIPS



Always follow manufacturer instructions when using electrical appliances.



Keep electrical items away from water sources such as sinks and bathtubs.



Replace damaged cables, plugs, and chargers immediately.



Ensure children do not play with or near sockets, cords, or electrical devices.



Use RCD (Residual Current Device) protection where possible for added safety.

RESPONSIBILITIES OF WOVEN

- **Periodic Inspections:** Woven is responsible for ensuring that all electrical installations within its properties are inspected at regular intervals. These inspections are carried out by qualified electricians and are designed to identify any faults, wear and tear, or outdated components that could pose a safety risk.
- **Electrical Installation Condition Reports (EICRs):** Every property must have a valid EICR, which is a formal document detailing the condition of the electrical system. If a property lacks a current EICR, it is flagged for immediate inspection and remedial action. These reports help ensure compliance with legal standards and protect tenants from electrical hazards.
- **Lightning Protection Systems:** In buildings where lightning protection is required, Woven ensures that these systems are tested and maintained regularly. This helps prevent damage to electrical systems and reduces the risk of fire or injury during storms.
- **Portable Appliance Testing (PAT):** In communal or non-domestic areas, such as offices or shared facilities, Woven conducts Portable Appliance Testing to verify that portable electrical appliances are safe to use. This includes items like kettles, heaters, and cleaning equipment in Community Facilities. PAT testing is not required for tenants own appliances and devices.

TENANT RESPONSIBILITIES

- **Report Faults Promptly:** Tenants should immediately report any signs of electrical issues, such as flickering lights, burning smells, or malfunctioning sockets. Prompt reporting allows Woven to address problems before they escalate.
- **Avoid Overloading Sockets:** Overloading sockets by plugging in multiple devices or using unregulated extension leads can cause overheating and increase the risk of fire. Tenants should use one plug per socket and avoid daisy-chaining adapters.
- **Don't DIY:** Tenants must not attempt to carry out electrical repairs or installations themselves. All electrical work must be performed by qualified professionals to ensure safety and compliance with regulations.
- **Keep Electrical Areas Clear:** Fuse boxes, electrical panels, and meter cupboards should be kept accessible and free from obstructions. Blocking these areas can delay emergency responses and hinder maintenance.



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